

How do I find an IP address for one of your VPN gateways?

Kaneesha D. - 2019-05-08 - in Questions

Occasionally, some clients may experience restrictions on a local network (typically while travelling abroad), where you may find you're unable to connect to one of our VPN gateways directly. In such cases, you can use an IP address for one of our servers, instead of its standard hostname, which may allow you to connect normally.

First, you'll need the hostname for the VPN gateway you'd like to connect to. You can find a full list of our available servers [here](#) (ex. US-East would be us-east.privateinternetaccess.com):

<https://www.privateinternetaccess.com/pages/network/>

Once you have the host name, open the Command Prompt (in Windows) or Terminal (in MacOS or Linux), and enter the following command, hitting enter afterwards (just replace the us-east hostname, with the one you've chosen to use):

```
ping us-east.privateinternetaccess.com
```

After running this, you'll see an IP address for that server, which you can use to connect to in your PPTP, L2TP, or static OpenVPN connection.

Tags

Find

Gateways

IP address