How do I know if I am connected to and protected by the VPN?

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The easiest way to tell if you are fully protected by the VPN service, is to first connect to the VPN service, then visit our "What's My IP" VPN testing page.

- If it reports that "You are protected by PIA" or the IP Address matches the VPN IP our application is connected to great! You are connected to our VPN!

![What's My IP Address?](image1)

- If it reports that "You are not protected" or "Your private information is exposed" then you are not connected or something needs to be fixed.

![What's My IP Address?](image2)

You may also see if you are protected or not on our main site at the top of the page - https://www.privateinternetaccess.com/

If you are seeing that "You are protected by PIA" great! You are connected to our VPN!
If you are seeing that you "You are not protected" or "Your private information is exposed" please try correcting this using the knowledge base articles on this site.

If you need help, please contact support by submitting a ticket here.

Tags
connection
Protected