How many devices can I use simultaneously while connected to the VPN service?

Kaneesha D. - 2019-09-03 - in Frequently Asked Questions

We understand that our clients are largely well wired and always connected individuals. Due to this, we permit 10 simultaneous connections to our services from a single subscription. This can be any mix of routers, computers, or mobile devices that you choose! The service can be installed on as many devices as you like, but only 10 will be able to connect at any given time.

If you're wiring up a home location that requires a large number of devices, and you're using our services mobile as well, we would suggest looking into a router configuration for the home location, that will allow all devices behind the router to be represented as a single connection to our network, allowing you to use mobile devices elsewhere, without the possibility of a home connection using multiple logins at once! Please visit our router installation guide section to learn more.