

Where can I find receipts for previous payments?

Travis - 2021-03-15 - Payments

You can now access previous payment receipts from within the Client Control Panel(CCP) located on the [My Account page](#). Log in to the client control panel using your account username (p1234567) and password. Upon logging into the CCP, you will see your current subscription information and a link to access your billing history.



Subscription

SUBSCRIPTION RENEWS ON

Feb 01, 2021

20 DAYS LEFT

PAYMENT METHOD

Paypal

[Update payment details](#)

NEXT BILLING

Feb 01, 2021 • USD \$11.95

[See billing history](#)




By clicking the Previous payments link, you will be able to view information about past orders including payment dates, subscription information and amounts paid. To the right of each transaction, you'll see a yellow button that will allow you to download receipts for each of these transactions.

[< Back to my account](#)

Welcome p1234567

Subscribed since: Dec 02, 2020
Active payment method: Paypal
Next billing: Feb 02, 2021 - USD \$11.95

Previous payments

Order No	Payment date	Payment method	Details	Paid amount	
PIA-123ABC-1	Dec 02, 2020	Paypal	Private Internet Access 1 month plan	USD \$11.95	
PIA-123ABC-2	Jan 02, 2021	Paypal	Private Internet Access 1 month plan	USD \$11.95	
PIA-123ABC-3	Dec 14, 2020	Paypal	Dedicated IP 1 month plan	USD \$5.00	

The example below includes the type of information that will be included in the downloaded document.



PRIVATE INTERNET ACCESS, INC.
5555 DTC Parkway, Suite 360
Greenwood Village, CO 80111 United States

Order number: PIA-123ABC-1
Payment date: Dec 02, 2020
Payment method: Paypal

Receipt			
Details	Quantity	Unity	Price
Private Internet Access 1 month plan	1	USD \$11.95	USD \$11.95
TOTAL (USD): \$11.95			

This receipt can be kept for your records should you find yourself in need of employer reimbursement or any other reason.

- Tags
- Client Control Panel
- Invoice