

Android Application - Login Issue Fix

2021-05-17 - Devin S - Announcements

With many of our users experiencing issues where the Android application is logging out (3.11.0/3.11.1) we've released an update to combat this issue (3.11.2). Informing our users of the phased roll out earlier this week, this new update should be 100% available for all Android users as of today! Updating the Android application through your app store should resolve this issue and allow you to sustainably connect to the VPN client.

If issues persist after updating, please reach out to us through our <u>ticketing system</u> for assistance! We appreciated your patience while we addressed this matter.