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## Black Friday Offer - Account Information

2021-11-26 - Michael B - Announcements

If you currently have an active account and you require a merge for the Black Friday Offer, please provide us with the following information so that we can assist as quickly as possible:

- **The account which you wish to remain active (your new account or the old account)**
- **An order number as verification of your purchase.**

This will allow us to expedite your inquiry and resolve your issue as quickly as possible.

**Please be aware, if you have purchased a Black Friday offer and you have an account that is no longer active, we CAN NOT merge into these accounts. You must use the newly purchased account its login credentials.**

Thanks so much for your patience.