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[Portal](#) > [News](#) > [Announcements](#) > [December 27, 2019 - Support Portal Issues \(Guides\)](#)

December 27, 2019 - Support Portal Issues (Guides)

2019-12-27 - Michael B - in [Announcements](#)

We are aware of an issue with our Guides, within the support portal, which may prevent screenshots from populating properly. We are actively working on a resolution for this issue, with our ticketing system development team, and we hope to have a fix soon. Thanks for your patience and we apologize for the inconvenience caused by this issue.