

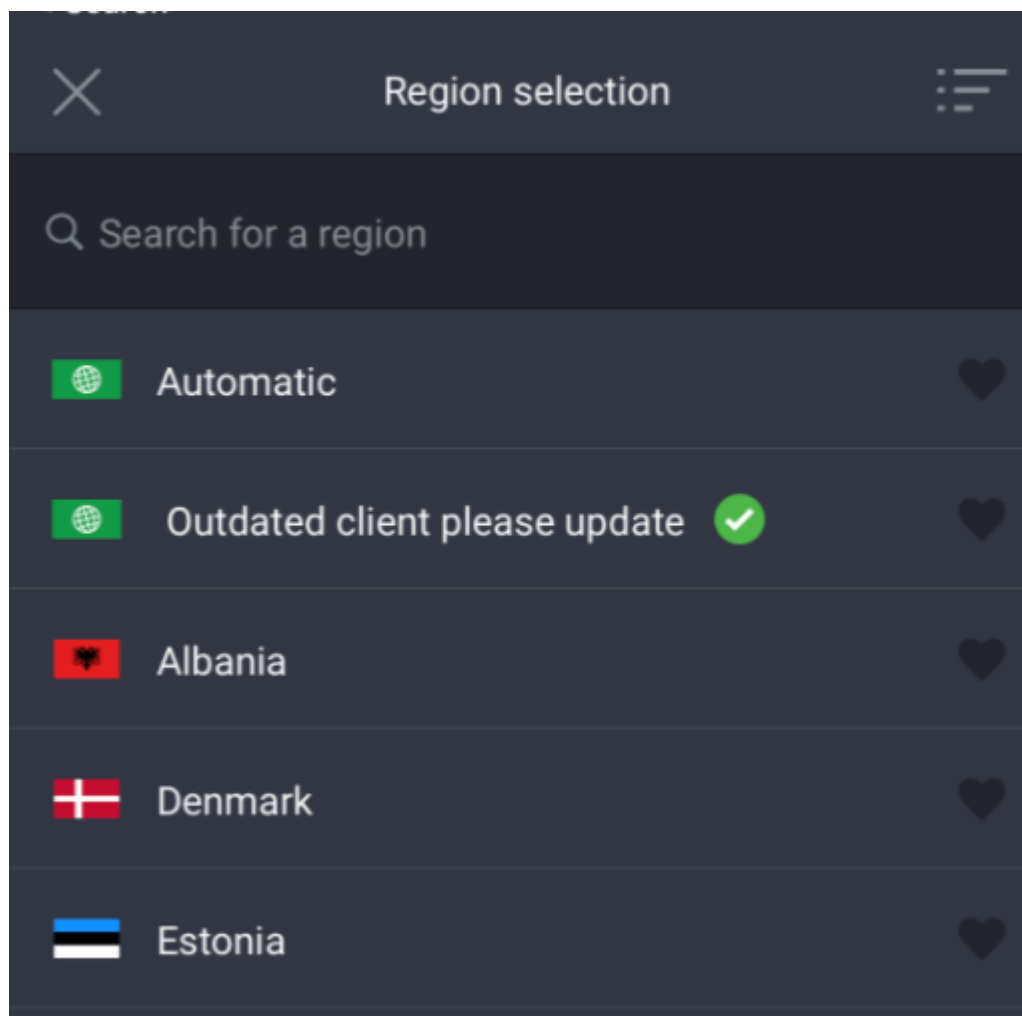


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Decommissioning of Legacy Network

2020-10-06 - Devin S - Announcements

While utilizing the VPN client, you may receive a notice, “Outdated client please update” while selecting a server location. If you are seeing a message similar to the following:



This is due to the decommissioning of our legacy VPN Network. With the addition of our more advanced and highly upgraded Gen4 Network(Next Generation Network), we have chosen to discontinue the use of the legacy servers. As we gradually make this move into the future, we want to apply our focus, and maintain this new addition since it's a pretty [big deal](#).

With the sunseting of the Legacy Network, you will find that versions of the PIA client that do not use the Next Generation Network as a default will cease to work, requiring you to

update your VPN client. In the case you are using an unsupported operating system, or a manual setup, you will still be able to utilize PIA's service by using one of our Next Generation Network configuration files which can be found within our [download page](#).

Although we are making the move over to the new network, our policies have not changed. For a decade, we've been a trusted No-Logging VPN company and we plan to keep it that way. As we continue to work to better our service for our users, and expand on current features, please feel free to reach out to us if you have any questions or concerns, via chat or by submitting a ticket, [here](#).