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## Why can't I sign up for your service?

Kaneesha D. - 2018-05-29 - in Activation, Cancellation and Subscriptions

If you're running into issues signing up for our service using the Paypal option available, please be sure that you have Two Factor Authentication (**2FA**) disabled as this has been known to cause difficulties when purchasing our service.

Please let us know if you ever need anything! Our helpdesk is available 24/7 and you can contact them by contacting them [here](#)

Tags

purchase

Sign up